XL-21

NOTE: Owner's manual not to be removed by anyone except the occupant

Owners Manual



Introduction

Congratulations on your decision to protect your home or business with the XL-21 security system. You have chosen a reliable, state of the art security system that is remarkably easy to operate. Your system has been professionally installed by your local Security Company who can explain the specifics of your system.

The keypad is the input device for your security system. The following keypad models can interact with your system. Your Security Company will suggest the models most appropriate for your premises and your needs.

XL-4600RM— Metal plate keypad containing indicator lights for each of the 6 zones (areas of protection). This keypad can be flush mounted into your wall or surface mounted in a black box.

XL-4600SM — A surface mount keypad containing indicator lights for each of the 6 zones (areas of protection). The door covering the buttons is optional and is available in both smoke and white.

6615 — Keypad with a plastic case and with indicator lights for each of the zones (areas of protection). The buttons are backlit for easier readability.

6805 — Keypad with a plastic case and a two line English readout LCD (liquid crystal display). Status messages for the zones (areas of protection) are displayed in simple English.

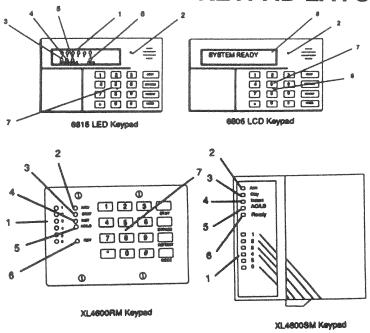
The XL-21 is the Residential version listed by Underwriters Laboratories for Household Fire and Burglary applications.

The XL-21B is the Commercial Burglary configuration of the control and has been listed by Underwriters Laboratories for Commercial Burglary applications.

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KEYPAD LAYOUT



1) Zone Status Indicators — Display zone status as follows:

Fast Blink Alarm
 Slow Blink/Low Intensity Bypass
 Slow Pulse Trouble
 Solid On Not Ready

- 2) On/Off (Arm/Disarm)Indicator When lit it shows that the burglar portion of your alarm system is on. When off, the burglar system is off. A blinking LED indicates communication failure with the Central Station and you should check to see if your phones are working.
- 3) Stay Indicates the system is on with the interior zones excluded so you can move around freely inside the premises.
- **4) Instant** Indicates that the system is on with all the exit/entry delay zones operating as instant zones.
- 5) AC/Low Battery When lit your system is running on electricity (AC power); when off the system is running on the standby battery. If off, check

to see if the system is plugged in and if so, make sure you have not blown the fuse or circuit breaker.

- 6) Ready When lit your system is ready to be turned on. If not lit check your zone status indicators to see which zone is not ready.
- 7) Numerical Touchpad The main input buttons, marked like your telephone with 0 9, * and #.
- 8) Function Buttons Stay, Bypass, Instant, and Code buttons used for input.
- 9) Door Covers touchpad buttons on some keypads.
- 10) Display Area This 2 line English language display shows the current system status. The second line may contain customized text describing specific areas within your premises.

FIRE ALARM — Audible and Visual Indicators. On LED keypads the programmed fire zone LED and the ARM LED will blink fast to indicate a fire alarm. The sounder in the keypad will pulse on and off following the bell or siren output.

READY LED — A FLASHING ready LED indicates that the system is in the installer programming mode. The Fire and Burglary initiating circuits are disabled while in this mode. Contact your installation company if mode persists.

SOUNDER — The sounder in the keypad beeps whenever the keypad keys are pressed. The sounder also beeps when the system is on and you open a delay door as a warning to remind you to turn the system off. The sounder will produce fast beeps when a message is received by the central station. It is important to be careful when turning the system on, because if the system is not ready and the user code is entered the keypad will beep 4 times showing that there is a problem and that the system has not accepted your request.

FIRE PROTECTION — Fire protection is always active and Fire conditions are given priority

Throughout this manual the following conventions are used to display the keystrokes required to perform the functions. **BYPASS** - Button labeled BYPASS INSTANT - Button labeled INSTANT **STAY** - Button labeled STAY CODE - Button labeled CODE - Four digit user code TURNING THE SYSTEM ON You can turn the Burglar portion of your security system on and off. Before you turn the system on it must be ready. If you have a protected door open, or someone is moving by a motion detector the system will not show ready The system is ready if the ready light is on or if the display shows: SYSTEM READY TURN THE SYSTEM ON AND LEAVE Enter your four digit user code The System On (Arm) light will go on or the display will show: ON: AWAY Exit through a door designated by your installer as an exit/entry door. You must leave within the designated period of time known as the exit time. You can have different entry times set for different entry points. The following times have been set for your system:

Entry time Exit time

Entry time

NOT READY

If the system is **not** ready to be armed the READY light will be **off** and the Zone lights will show which zone or zones are not ready. The zone lights indicate the following conditions or the display will show as below:

Fast Blink Alarm
 Slow Blink/Low Intensity Bypass
 Slow Pulse Trouble
 Solid On Not Ready

Example: If the **Ready light** is **not** lit and the **zone one** light **is solid on**. An alarm sensor on zone one is not in the normal position. This might mean that a window is open or someone is walking through a motion sensor. Check all sensors on zone one and resolve the problem. When all sensors are normal the Ready light will come on and the zone light will go out.

Display shows:

SYSTEM NOT READY

NOT RDY ZN 01 FRONT DOOR

TO TURN THE SYSTEM ON - NOT READY

Determine which zone or zones is not ready, resolve the problem and turn the system on normally. If the problem cannot be resolved you may bypass the zone that is not ready. Bypassing should only be done if the problem on the zone cannot be resolved OR if you intentionally wish to leave the zone off. Example: you wish to keep the window open for ventilation. Zones that are bypassed are not protected when the system is on. See Bypass for the correct procedure.

TURN SYSTEM ON AND STAY INSIDE

To turn the perimeter portion of your burglar alarm system on and move around freely inside is the STAY mode.

Check to make sure the system is READY; when ready press:

STAY

Followed by your user code

If successful the On/Off (arm) light will be lit and the Stay light will also be lit or the display shows:

ON: STAY

REMEMBER: You must turn the system off if you want to open the door or leave the premises after the exit time has passed.

TURN THE SYSTEM ON WITH ALL SENSORS READY TO ACTIVATE INSTANTLY

The INSTANT mode turns the entire burglar alarm system on and eliminates the entry time delay on your normal entry/exit door(s).

Check to make sure the system is READY; when ready:

DATE OF THE PERSON	INSTANT	_
-	INSTAINT	-

If successful both the On/Off (arm) light and the Instant light will be on or the display shows:

ON: INSTANT

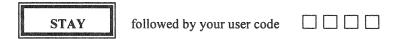
NOTE: You cannot use the instant mode if you have motion detectors and the keypad is inside the protected area. Use Instant Stay mode instead.

TURN THE SYSTEM ON: EXTERIOR SENSORS INSTANT MODE AND STAY INSIDE

In INSTANT STAY mode the perimeter portion of your burglar alarm system is on and the time delays eliminated from your normal entry/exit door(s). All interior protection is off so you are free to move around inside.

Check to make sure the system is READY, when ready press:

INSTANT followed by



If successful the On/Off light, the Instant light and the Stay light will all be on or the display shows:

ON: STAY INSTANT

BYPASS

Bypass excludes a zone of protection from the security system until it is unbypassed unless you have auto-bypassing enabled. Bypassing can only be done while the system is turned off.

Press the Bypass Button followed by your user code and then the Zn # (1-6) to be bypassed.



NOTE: Zones that are bypassed are not protected when the system is turned on. After the bypass command has been accepted the keypad will sound one long beep and the zone or zones bypassed will slowly blink or the display shows:

BYPASS ZN 01 FRONT DOOR

NOTE: Temporary users (i.e. babysitters, housekeepers, etc) should not be shown the Bypass procedure.

UNBYPASS

Unbypass returns a bypassed zone to normal operation.

Unbypass is a repeat of the bypass function.



After unbypassing the zone display will show the state of the zones.

TURN THE SYSTEM OFF

USER CODES

ADD OR CHANGE A USER CODE

Users can be entered or modified directly through the keypad. Your system can have up to 6 different User Codes. User #1 is the **Master User** and is the only one allowed to add, or delete other users.

Press the Code button followed by the four digit master user code then the user # and the new four digit user code.



There is a record sheet provided in the back of the book to help you plan and record your users. On this sheet your installer will indicate if you have chosen to dedicate a user code to send an emergency signal in the case of Ambush or Duress. You may also have chosen to reserve one user code that is only allowed to turn the system on, this code will not be able to turn the system off.

DELETE A USER CODE

To delete user #3, press the code button followed by the four digit master user code, then the user # then * to delete.



NOTE: User #1, the master user, cannot be deleted but it can be changed using the ADD OR CHANGE USER PROCEDURE.

TURN SYSTEM ON ONLY (Maid Code)

If you choose to have a code that cannot turn the system off, but can turn the system on, have your installer program this feature. If programmed, user code #5 will have System On capability only and you can issue this code to a temporary user so they can secure the premises when they leave.

KEYPAD SEND HELP CONDITIONS

Your system can be programmed for 3 separate Send Help Alerts which would send an emergency signal to your central station.

The following Send Help Alerts are programmed into my system. Both Keys must be pressed at the same time to activate the alert.

	KEYSTROKES	DESCRIPTION	ON			
	% #					
	9) 77					
	11 3					
Dι	iress					
	Your system can Central Station if include this feature must only be used	you are forced to e, User Code num	enter the prober 6 is dedi	emises. I	f you choose	to
(ui	ck On - (Qui	ck Arming	Yes 🗆	No		
	If programmed by to turn the system of your system Off al	on to the away mo	de without us	er code. N		
	# 1					
(ui	ck Forced O	n -	Yes 🗌	No		
	If programmed by burglar portion of zones that are not	your alarm syste			•	
	# 2					
	NOTE: A valid us	ser code is still red	quired to turn	the syste	m off.	
	NOTE: A valid us NOTE: This featu		•	•	em off.	

QUICK BYPASS Yes		0 L	
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If you have quick bypass programmed for your system you will not have to use your user code to bypass zones. The quick bypass procedure is:



NOTE: Zones that are bypassed are not protected when the system is turned on. After the bypass command has been accepted the keypad will sound one long beep and the zone or zones bypassed will slowly blink or the display will show:

BYPASS ZN 01 FRONT DOOR

NOTE: Temporary users (i.e. babysitters, housekeepers, etc) should not be shown the Bypass procedure.

TURN CHIME ON/OFF

Chime is an optional feature that causes the keypad to chime when selected doors are opened when the burglary protection is off or disarmed.

Only your installer can program a zone for the chime feature but once programmed you can turn chime on or off to meet your daily needs. To turn chime on or off.

Press # 6

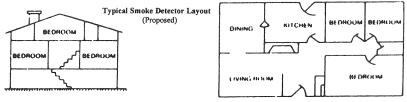
USER CODE LIST

USER#	ASSIGNED TO
1	MASTER USER *
2	
3	
4	
5	Only Turns System On -Yes 🗆 No 🗀 If No
6	Ambush/Duress Code -Yes No If No

^{*}Master User can Add, Change, or Erase other user codes.

INSTALLATION LAYOUT

Early warning fire detection is best achieved by the installation of fire detection equipment in the location as follows:



In homes with more than one sleeping area a smoke detector should be provided to protect each area. Smoke detectors shall be located between the sleeping area and the rest of the house. NOTE: Refer to N.F.P.A> 874 Appendix B1.1 thru B-10.

In the diagram a + represents a smoke detector.

Preparation of an evacuation plan is of prime importance in fire prevention. Establish a household or business emergency evacuation plan to be followed in the event of a fire.

- 1. Evaluate possible escape routes from your home or business.
- 2. Select 2 escape routes from each room.
- 3. Rooms on the second floor should have a rope ladder (make sure it reaches the ground) or fire escape.
- 4. Draw a rough sketch of your escape plan so everyone is familiar with it.
- 5. Practice your escape plan to make sure everyone knows what to do.
- 6. Establish a meeting place outside where everyone will meet.
- 7. Advise the local fire authority that you have installed a fire alarm system.
- 8. When the fire alarm signals, LEAVE IMMEDIATELY. Do not stop for belongings.
- 9. If a fire occurs, test the door. If hot, use your alternate route. If the door is cool, brace your shoulder against it and open it cautiously. Shut the door to help prevent the fire and smoke from spreading. Crawl through smoke holding your breath.
- 10. Contact the Fire Department from a neighboring house or business.
- 11. Everyone, including neighbors, should be familiar with your Fire and Burglary audible alarm sounders.

Fire Alarm Sound is	•
m 1 11 0	• •
Burglar Alarm Sound	d 1S:

SYSTEM LIMITATIONS

LIMITATIONS OF THIS ALARM SYSTEM

While this system is an advanced design security system, it does not offer guaranteed protection against burglary, fire, or other emergency. Any alarm system, whether commercial or residential, is subject to compromise or failure to warn for a variety of reasons. For example:

- Intruders may gain access through unprotected openings or have the technical sophistication to bypass an alarm sensor or disconnect an alarm warning device.
- Intrusion detectors (e.g. passive infrared detectors), smoke detectors, and many other sens ing devices will not work without batteries, or if the batteries are not put in properly. Devices powered solely by AC will not work if their AC power supply is cut off for any reason, how ever briefly.
- Signals sent by wireless transmitters may be blocked or reflected by metal before they reach the alarm receiver. Even if the signal path has been recently checked during a weekly test, blockage can occur if a metal object is moved into the path.
- A user may not be able to reach a panic or emergency button quickly enough.
- While smoke detectors have played a key role in reducing residential fire deaths in the United States, they may not activate or provide early warning for a variety of reasons in as many as 35% of all fires according to data published by the Federal Emergency Management Agency. Some of the reasons smoke detectors used in conjunction with the System may not work are as follows: Smoke detectors may not sense fires that start where smoke cannot reach the detectors, such as in chimneys, in walls, or roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level of a residence or building. A second floor detector, for example, may not sense a first floor or basement fire. Moreover, smoke detectors have sensing limitations. No smoke detector can sense every kind of fire every time. In general, detectors may not always warn about fires caused by carelessness and safety hazards like smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches, or arson. Depending on the nature of the fire and/or the location of the smoke detectors, the detector, even if it operates as anticipated, may not provide sufficient warning to allow all occupants to escape in time to prevent injury or death.

SYSTEM LIMITATIONS

- Passive Infrared Motion Detectors can only detect Intrusion within the designed ranges as diagrammed in their Installation Manual. Passive Infrared Detectors do not provide volumetric area protection. They do create multiple beams of protection, and Intrusion can only be detected in unobstructed areas covered by the beams. They cannot detect motion or intrusion that takes place behind walls, ceilings, floors, closed doors, glass partitions, glass doors or windows. Mechanical tampering, masking, painting or spraying, of any material on the mirrors, windows or any part of the optical system can reduce their detection ability. Passive Infrared Detectors sense changes in temperature; however, as the ambient temperature of the protected area approaches the temperature range of 90 degrees to 150 degrees Fahrenheit, the detection performance can decrease.
- Alarm warning devices such as sirens, bells or horns may not alert people or wake up sleepers who are located on the other side of closed or partly open doors. If warning devices sound on a different level of the residence from the bedrooms, then they are less likely to waken or alert people inside the bedrooms. Even persons who are awake may not hear the warning if the

alarm is muffled by noise from a stereo, radio, air conditioner, other appliances, or by paiseg traffic. Finally, alarm warning devices, however loud, may not warn hearing-impaired people or waken deep sleepers.

- Telephone lines needed to transmit alarm signals from a premises to a central monitoring station may be out of service or temporarily out of service. Telephone lines are also subject to compromise by sophisticated intruders.
- However, even if the system responds to the emergency as intended occupants may have insufficient time to protect themselves from the emergency situation. In the case of a monitored alarm system, authorities may not respond appropriately.
- This equipment, like other electrical devices, is subject to component failure. Even though this equipment is designed to last as long as 10 years, the electronic components could fail at any time.

The most common cause of an alarm system not functioning when an intrusion or fire occurs in inadequate maintenance. This alarm system should be tested weekly to make sure all sensors are working properly.

Installing an alarm system may make one eligible for lower insurance rates, but an alarm system is not a substitute for insurance. Homeowners, property owners and renters should continue to act prudently in protecting themselves and continue to insure their lives and property.

We continue to develop new and improved protection devices. Users of alarm systems owe it to themselves and their loved ones to learn about these developments.

SYSTEM TEST

It is recommended that you test your system once a week using the following procedure:

NOTE: If your system is monitored, contact your Central Station before you perform this test.

- 1. Turn your Security System on.
- 2. Wait until your exit time is over and them activate the system by opening a protected zone. (For example: a window or door).
- 3. Confirm that the alarm sounding device (bell or siren) sounds. If your system is connected to a central station the keypad will sound the ringback tone to confirm that the signal was received.
- 4. Turn the Security System off.
- 5. Call the Central Station to tell them you are done testing.

BATTERY TEST

It is recommended that you test your Battery once a month. In order to test your backup/standby battery, the following procedure should be followed:

- 1. Unplug the transformer from the AC outlet by removing the restraining screw which secures the transformer to the wall. (Note: the screw is not present on the models sold in Canada.)
- 2. Observe that the AC indicator light on the keypad goes off.
- 3. Activate your alarm by performing the above SYSTEM TEST. Remember to contact your Central Station if your system is monitored.
- 4. Plug the transformer into the AC outlet and secure with the restraining screw. (Note: the screw is not present on the models sold in Canada.)

The National Fire Protective Association publishes a standard for fire warning equipment (NFPA publication #74). Further information can be obtained by contacting: NFPA Public Affairs Dept., Batterymarch Park, Quincy, MA 02269.

If you have any further questions about the operation of your system, please contact your alarm company.

GLOSSARY

AC INDICATOR: Small green light between the center buttons on the keypad. When lit, the system is running on electricity; when not lit, the system is running on the backup battery.

ALARM: Sound from keypad or other horn/siren indicates a burglar alarm, fire alarm or other condition you should be alerted to.

ARMED: See ON/OFF

AWAY: A system setting that protects the premises while it is unoccupied. All burglary sensors are active.

BURGLARY/FIRE: The two major functions of a Security System. Fire protection is always on and cannot be turned off. The Burglary sensors protect against unauthorized entry into your premises. The Burglary protection can be turned on and off and programmed for special levels of access and notification.

BYPASS FEATURE: The Bypass Feature allows you to exclude a selected zone or zones from the burglar alarm protection.

BYPASS BUTTON: A button on the keypad used to activate the Bypass Feature.

CENTRAL STATION: Signal Monitoring Center contacted by your Security System over the telephone and/or other communication channels when alarms are activated if your system is programmed to communicate alarms off site. The Central Station will follow their procedures and your instructions for contacting the proper authorities when a signal is received.

CHIME FEATURE: An optional feature that causes the keypad to chime for one second when selected doors are opened when the burglary protection is off or disarmed. Once programmed by your installer you can turn chime on and off with #6.

DISARMED: See ON/OFF.

DURESS: Duress is a system feature the youmay have programmed into your system. If someone should force you to turn your system off, you would use the special Duress user code and the system would turn off and it would also send a silent duress emergency to the Central Station so they could respond appropriately.

ENTRY DELAY: The period of time allowed between opening a designated entry/exit door and turning off the alarm system before the system will register an alarm condition. This is determined at the time of installation. Your system supports two entry times allowing you to have a different length of time for different doors.

EXIT DELAY: The period of time allowed between turning the system on and leaving through a designated exit/entry door. This is determined at the time of installation.

INTERIOR ZONE: An interior zone is a group of points that protect the interior of your premises. You may want to turn the perimeter portion of your system on while leaving the interior zones off allowing you to move freely inside, opening interior doors and passing by motion detectors without causing an alarm.

KEYPAD: A Keypad is your link into your system. It displays alarm and trouble messages, shows faulted zones and allows you to turn the system on/off by using the buttons. Your system will have one or more keypads.

ON/OFF: These terms refer to the burglary portion of your security system. There are several levels of operation which allow you to protect part of your premises while you remain inside. Fire sensors and other emergency and environmental conditions are always active and ready and are not affected in any way by turning the burglary portion of your Security System on or

off. Armed, a term that is sometimes used means system on and Disarmed means system off. See ON-INSTANT. ON-STAY and STAY.

ON/OFF INDICATOR: Red light in the upper portion of the keypad labeled ArmedWhen lit, some part of the burglar alarm system is on; when not lit, the burglary portion of the system is off.

ON-INSTANT: A system mode that eliminates the exit and entry delay times. All burglar sensors will cause an immediate alarm when activated.

ON-STAY: A system setting that turns on the perimeter protection of the building but allows movement throughout the inside.

PANIC BUTTON: A push button which allows you to signal the Central Station that you need immediate assistance. Your system has programmable Keypad Send Help Alerts which can also serve as Panic buttons

PERIMETER ZONE: A perimeter zone is a group of points that protect the exterior of your premises. Your outside doors and windows would be programmed as a perimeter zone.

SENSOR: The actual alarm sensor, detector or device installed to detect an intrusion, fire, or environmental problem. Examples include: door contacts, window contacts, motion sensors, glassbreak sensors, smoke detectors, rate of rise heat detectors, temperature sensors, flood/water sensors, and carbon monoxide gas detectors.

SILENT CONDITION: Most types of alarms and troubles alert you with the keypad sounder and the sirens, horns, or speakers located in your premises. The intent is to advise you of the alarm or trouble and allow you to respond promptly. The audible sounds also let an intruder know that they have been detected and will hopefully scare them away. In some circumstances, an audible alarm might put your life in danger and so those alarms are programmed as silent conditions. For an example see DURESS.

SYSTEM: Your Security System is composed of three main parts: 1) the Control Panel which functions as the system brain and the link to the Monitoring Agency (Central Station), 2) the Keypad(s) which provide you with system status and allow you input commands, 3) Security Sensors such as door and window contacts, motion sensors, smoke detectors and other sensors as required to detect intrusion, fire and other conditions as needed for your premises.

USER CODE: A user code is a 4 digit code which is required to operate the system. The system supports up to 6 separate user codes. The system supports one master user who can add/delete other user codes. Two of the user codes may be dedicated to special functions as defined by your alarm company at the time of installation. (See the User Code List in the back of this manual)

ZONE: A zone is a collection of sensors with common characteristics grouped together for your operating convenience. The system will support 6 zones or groupings.

INSURANCE PREMIUM CREDIT REQUEST

This form should be completed and forwarded to your homeowner's insurance carrier for possible premium credit

GENERAL INFORMATION

Insured's Name	
Address	***************************************
City/State/Zip	
Phone Number	
Insurance Company	
Policy Number	
ALARM COMPANY	INFORMATION
Installation Company	
Street Address	
City/State/Zip	
Phone Number	
Monitored By	
Street Address	
City/State/Zip	
Phone Number	

FACTS ABOUT MY SYSTEM

Signature:

System Type: Fire Burglary Instruments, model XL-21

Control/Communicator, powered by AC with a rechargeable backup battery.

Circle all that apply Fire Other: Alarm Type: Burglary Police Fire Notifies: Central Station Department Department Communications Tested: Quarterly Monthly Weekly Daily Other: Smoke Detector and/or Heat Detector Locations: Furnace Kitchen Bedroom Attic Basement Living Rm Dining Rm Hall **Burglary Sensor Locations:** Kitchen Door All Exterior Drs Front Dr Rear Dr 1st Floor Windows All Windows Interior Doors: _____ Interior Motions: All Accessible Openings (skylights, air conditioners, and vents.) ADDITIONAL INFORMATION/COMMENTS:

Date:

FEDERAL COMMUNICATIONS COMMISSION (FCC) STATEMENT

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is. in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a class B computing device in accordance with the specifications in Subpart J Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur imparticular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on, the user is encouraged to try and correct the terference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Re-orient the receiving antenna until interference is reduced or eliminated.
- Move the receiver away from any wire runs to the control/communicator.
- Plug the control/communicator into a different outlet so that it and the receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions.

The user or installer may find the following booklet prepared by the Federal Communications Commission helpful: "Interference Handbook".

This booklet is available from the U.S. Government Printing Office, Washington, DC 20402. Stock No. 004-000-00450-7.

The user shall not make any changes or modifications to the equipment unless authorized by the installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

TELEPHONE OPERATIONAL PROBLEMS

In the event of telephone operational problems, disconnect the control by removing the plug from the RJ31X wall jack. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. Do not disconnect the phone connection inside the control/communicator. Doing so will result in the loss of your phone lines. If the regular phone works correctly after the control/communicator has been disconnected from the phone lines, the control/communicator has a problem and should be returned for repair. If upon disconnection of the control/communicator, there is still a problem on the line, notify the telephone company that they have a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.SYSTEM TESTING

This control unit was manufactured under rigid quality standards and complies with all UL requirements for its intended use. Maintenance is best performed by your installing company with trained service personnel.

LIMITED WARRANTY

Fire Burglary Instruments, Inc., a subsidiary of Pitway Corporation, and Pitway Corporation, its divisions, subsidiaries and affiliates ("Seller"), 149 Eileen Way, Syosset, New York 11791, warrants its security equipment (the "product") to be free from defects in material and workmanship for five years from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proved to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller. In case of defect, contact the security professional who installed and maintains your security equipment or the Seller for product repair.

This five year Limited Warranty is in lieu of all other expressed warranties, obligations or liabilities. THERE ARE NO EXPRESS WARRANTIES, WHICH EXTEND BEYOND THE FACE HEREOF. ANY IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES MADE BY SELLER IN CONNECTION WITH THIS PRODUCT, INCLUDING ANY IM-PLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, ARE LIMITED IN DURATION TO A PERIOD OF FIVE YEARS FROM THE DATE OF ORIGINAL PURCHASE, ANY ACTION FOR BREACH OF ANY WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WAR-RANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN 60 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL SELLER BE LIABLE TO ANY-ONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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